



23.12 RELEASE NOTES

December 16, 2023

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Release information

Release Date: December 16, 2023

Release Version: 23.12

Introduction

This document describes the features and functionality of this release of FAMIS 360. Enhancements include issue fixes, Logbook, and Purchase Order enhancements.

After the deprecation of Internet Explorer in June 2022, we no longer support the browser for running FAMIS 360. We recommend using Microsoft Edge instead.

The features highlighted below are now available. For more information or to learn how your organization can start using these features, please contact our sales team at 800-774-7622 or contact your account executive.

Enhancement: Added User Update Tracking to Security Table API (60706)

We've updated the **UserSecurities** endpoint to the repository pattern. This change means the GET method, previously backed by the Data Access Layer (DAL), now references the new **SecurityRepository**. We've also revised the **UserSecurities** PATCH, shifting from the Entity Framework (EF) pattern to using the **SecurityRepository** for record updates.

We've added an **Updated By ID** column to **LGB_Security**. All updates made via the UI or API to user security will now be associated with a User ID on **LGB_Security**, improving data consistency.

Enhancement: New 25-Minute SLA Response and Completion Time Option Added (61138)

We've added a 25-minute option to both **SLA Response Time** and **SLA Completion Time** settings on the **Priority Lists** and **Priority Type** SLA screens. This new option, accessible via drop-down menus, allows users to set more precise Service Level Agreements for improved efficiency in service management.

Improvements and issues fixed

Component	Summary	Reference #
Space Survey	We've resolved an issue in Space Survey where Complex Allocation layer items would disappear when their added percentage exceeded 100%. Now, if you try to increase a complex allocation's percentage beyond 100%, you'll receive an error message, the addition won't be allowed, and the item will stay on the page, effectively preventing unintended data loss.	50775
Request Hub	We've resolved an issue in the Request Hub that previously displayed all inactive properties in the Properties filter dropdown. Now, whether you're a full user, named guest, or unnamed guest, only active properties will appear in the dropdown, enhancing the usability of the Request Hub by showing only relevant properties for selection.	58179
Admin	We've resolved an issue that was incorrectly inputting the names of Survey Rules for Request Types with special characters. Previously, Request Types like "Roads & Grounds" were only displayed as "Roads" on the page. Now, you can create a Request Type or Subtype with any special character, and the full name will be displayed when adding a Survey Rule under Admin > Inspection Admin > Survey Rules, Create or Select a Control Record . This fix ensures accurate display of all Request Types and Subtypes.	58760
Work Order	We've resolved an issue that was causing errors when updating a Work Order (WO) with multiple associated Shopping Carts to a Closed or Work Completed status. Despite the error, the status did update after a page refresh. Now, you can smoothly update the status of a WO with multiple Shopping Carts, ensuring an error-free and improved user experience.	58869
Reports	We've resolved an issue causing scheduling report discrepancies due to time zone differences. Now, regardless of the time zone a schedule is created in, generated reports will accurately reflect the property's time zone, ensuring precise scheduling reports across all regions. This fix guarantees that all times displayed align with the property's local time zone.	58912
WO Financial	We've expanded the entry limits for Unit cost , Material cost , and Labor cost in Work Order Financials 1.0, allowing values up to 999,999,999. We've also increased the Total Cost limit to 922,337,203,685,477, accommodating larger costs including the roll-up of Material , Labor , Other , and total markup costs. This	59432

Component	Summary	Reference #
	enhancement ensures accurate reflection of larger costs in your work order financials.	
Asset	We've resolved an issue that was causing unnecessary messages during the Child Asset addition process. Previously, selecting a Child Asset triggered a message referencing the Asset Id. Now, you can add one or more Child Assets from the list under the Child Asset Information sub-header without any error messages, providing a smoother and more efficient Child Asset addition process.	60455
Asset	We've resolved an issue in the Asset Class Detail report that was causing errors when selecting multiple Asset Classes under the Advanced Report Criteria . Now, you can select either a single Asset Class or multiple Asset Classes without triggering any errors, enhancing the report's usability. Please note, this update is specific to the Asset Class Detail report; all other reports will function as expected.	60480
Work Order	We've resolved an issue that was causing confusion when adding non-stock items to a Work Order via the Work Order Financials screen. Previously, the Item Name wasn't populating by default, leading users to believe the item wasn't added. Now, when you select a non-stock item, both the Item Description and Item Name will immediately appear, providing clear feedback and enhancing the user experience.	60760
Purchase Order	We've resolved an issue related to the Mass Update function in work order management. Previously, the function was preventing the closure of work orders with associated Purchase Orders (POs), even when all POs and Shopping Carts were closed. The fix ensures that the Mass Update function now adheres to the correct rules for closing a work order: 1. If the setting Allow Close of WO with open PO and Shopping carts is enabled, work orders can be closed even if they have open POs or Shopping carts. 2. If the setting is disabled, work orders with open POs, PRs, or Shopping carts cannot be closed. This update enhances the efficiency and accuracy of the work order management process.	60821

Component	Summary	Reference #
WO Financial	We've resolved an issue that was preventing the entry of negative values in Labor, Material, or Other cost fields in Work Order Financials 1.0. Now, you can enter negative values, indicating a credit, without any errors. The limits for these fields are: Labor cost: Hours (-10,000 to 10,000), Rate (-100,000 to 100,000) Material cost: Quantity (-999,999,999 to 999,999,999) Other cost: Quantity and unit cost (-999,999,999 to 999,999,999 for both fields) Validation messages have been updated to reflect these limits, ensuring accurate and flexible cost entry.	60846

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